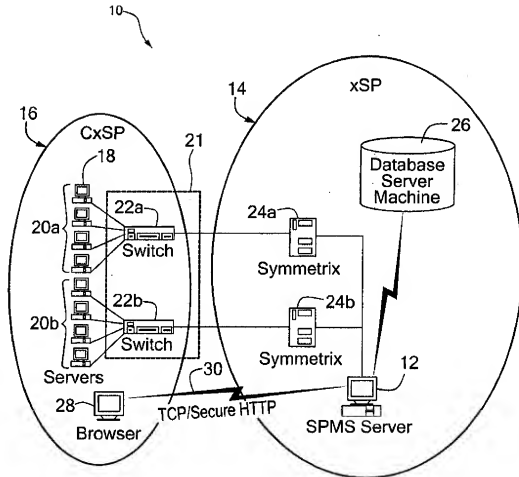


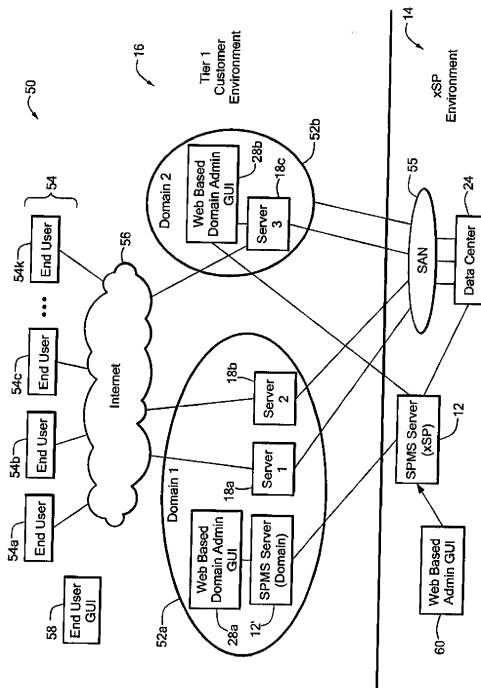
1/8



**FIG. 1**



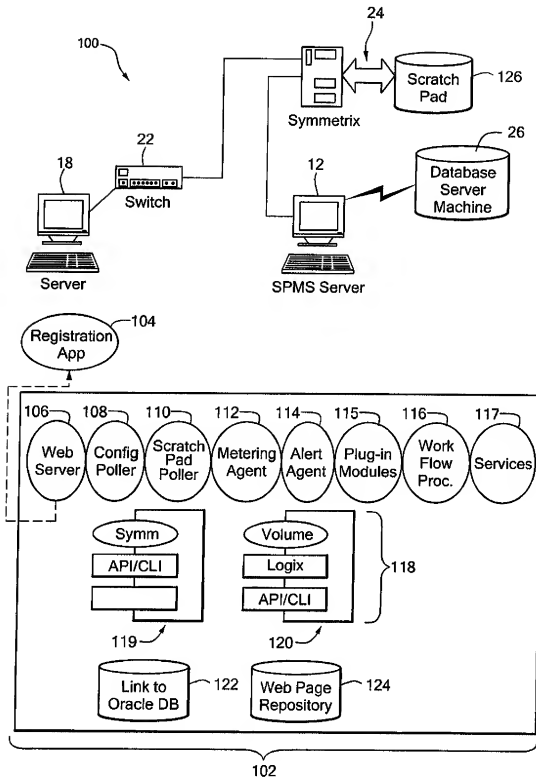
3/8



**FIG. 3**

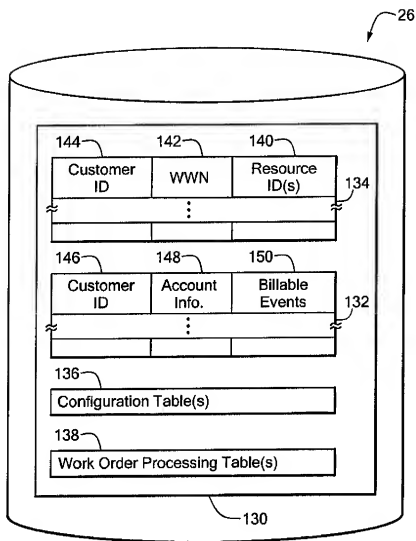


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**FIG. 5**

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**FIG. 6**

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A diagram showing a table with six columns. A bracket labeled 160 is positioned to the left of the first four columns, indicating they are grouped together. The columns are labeled as follows: 162 Customer ID, 164 Work Order ID, 166 Type of Work Order Request, 168 Parameter(s)/Argument(s), 170 Date/Time Submitted, and 172 Description or Comments. The last two columns are separated from the others by a dashed line and are labeled 176 and 174 respectively.

162	164	166	168	170	172	176	174
Customer ID	Work Order ID	Type of Work Order Request	Parameter(s)/Argument(s)	Date/Time Submitted	Description or Comments	...	State

**FIG. 7**

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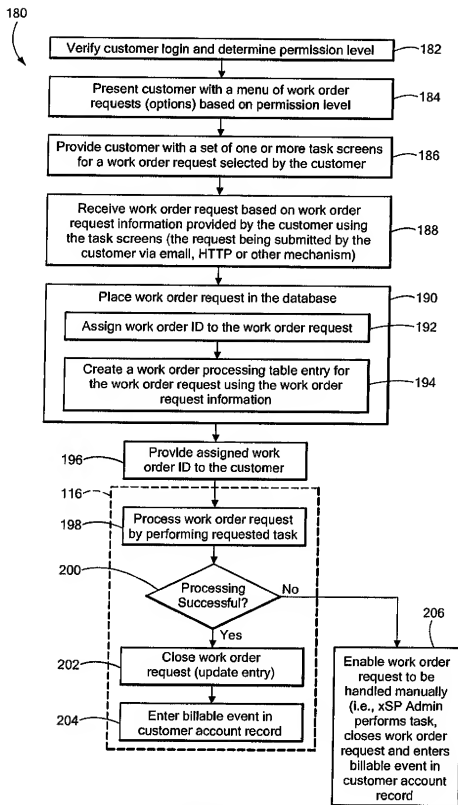


FIG. 8